

CONTACT

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LINKEDIN

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LOCATION

Warszawa, Poland

TOOLS & SOFTWARE

Figma · FigmaMake · Sketch · FigJam
Jira · Confluence · Claude Code · UX Pilot
Miro · Affinity Designer · Illustrator
Microsoft Office · Zoom
HTML/CSS + Bootstrap (basics)

LANGUAGES

Polish Native
English C1 Advanced

EDUCATION

2018–2019

Postgraduate in UX Design

SWPS Wrocław

2002–2006

Master's in Music Therapy

Music Academy Wrocław

CERTIFICATIONS & LEARNING

- 2025 Baymard Institute Certification (in progress)
- 2023 Visual Thinking Course
- 2023 WCAG Accessibility Certification
- 2023 Data Visualization & Information Design
- 2023 Women That Matters - UX Mentor
- 2023 Dare IT - UX Mentor
- 2021 Lectures - Bialystok Univ. of Technology
- 2020 Co-creation of UX Guild

PROFESSIONAL SUMMARY

End-to-end Product Designer with 8+ years of experience shaping complex digital systems across healthcare, fintech, telecoms, and enterprise platforms. Combining deep UX research with hands-on design execution — from discovery through prototyping to delivery. Led design on 40+ projects at Deloitte Digital for clients including Vodafone, LuxMed, IOC, and major Polish banks. Strong background in accessibility (WCAG), Design Systems, and service design methodologies.

WORK EXPERIENCE

Deloitte Digital

Apr 2019 — Present · 7+ years

UX Designer → Senior Product Designer

- Led end-to-end UX/UI for 30+ complex projects across healthcare, fintech, telecoms and public sector
- Designed and contributed to internal Design System — ensuring consistency across multiple products
- Conducted user research, facilitated workshops and delivered actionable insights to stakeholders
- Coordinated XD-Camp recruitment workshops (Deloitte's UX internship programme) — 4 editions
- Ensured accessibility compliance (WCAG 2.1) across mobile and web platforms

Softwarley

Aug 2017 — Apr 2018 · 9 months

UX/UI Designer

- Designed environmental monitoring system for cultural heritage institutions
- Delivered UX flows, wireframes and interactive prototypes for web and mobile

Accenture

Sep 2017 — Feb 2018 · 6 months

UX Designer

- Designed digital solution for employees of a major Polish bank alongside analysts and QA testers
- Contributed to user journey mapping and rapid prototyping

SELECTED PROJECTS

▸ Vodafone UK — Phone Trade-in Programme

Pan-European phone trade-in platform with guaranteed valuation feature and WWF sustainability integration. Delivered

▸ IOC Milano Cortina 2026 — Olympic Ecosystem

Unified UX across interconnected Olympic applications ensuring consistency and seamless interactions for all user

▸ LuxMed — Patient Portal (mobile & web)

End-to-end design: research, information architecture, and responsive design for a new Patient Portal.

▸ Major Polish Bank — MiFID II Investment Onboarding

UX review: analysed MiFID II requirements, mapped flows, identified gaps and delivered actionable benchmark report.

▸ Deloitte ONE Place — Internal Platform

Co-created internal platform for time logging and project management. Unified role-based experience across desktop

▸ Aion Bank — Digital Banking (EU)

Usability testing and UX recommendations for a new banking experience for the EU market.

CORE COMPETENCIES

UX Research & Strategy · Product Design · Service Design · Design Systems · Accessibility (WCAG 2.1) · Information Architecture · Prototyping & Testing · Facilitation & Client Workshops · Mobile & Web Design · Backlog Management & Requirements